TeamMate

VOICE · ADD-ON TO PBX CONNECTOR

ACS Call App

Calls follow your users to their phone, with no Teams Phone license.

What it does

ACS Call App is a fully brandable mobile app for iOS and Android, used alongside the Microsoft Teams mobile app. Built on Microsoft's Azure Communication Services (ACS) Calling SDK, it brings your PBX, UCaaS or CCaaS to your customers' phones.

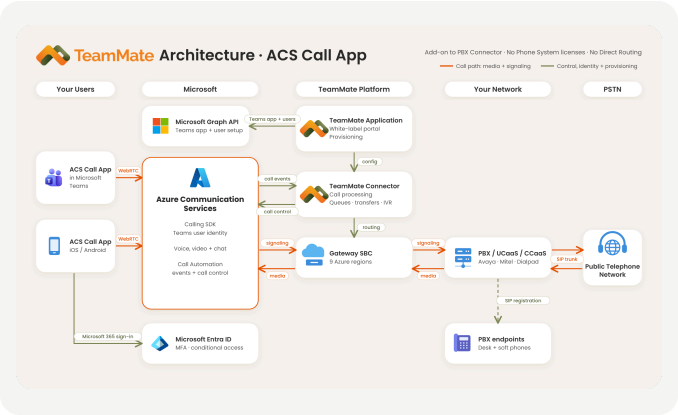
Key features

- **Your business number, anywhere**
  Make and receive work calls on Wi-Fi or mobile data, with your business number as caller ID.
- **Microsoft 365 sign-in**
  Users sign in with their Microsoft 365 (Entra ID) account.
- **Voice and video**
  Clear voice and video calls, federated with Teams.
- **External call control**
  Server-side workflows handle call queues, transfers and IVR.
- **Carried by Azure Communication Services**
  Voice and signaling run on Microsoft Azure, with Entra authentication and encryption.
- **In step with Microsoft**
  Auto-updates through the ACS SDKs keep you aligned with Microsoft's roadmap.

For partners

- A fully brandable app under your name.
- Works with your PBX, UCaaS or CCaaS.
- Free proof of concept for service providers.

How it works



1. **Add it to PBX Connector**
   ACS Call App is an add-on to your PBX Connector service.
2. **Brand and deploy**
   Your customers' users install the app on iOS or Android and sign in with Microsoft 365.
3. **Call on the go**
   Calls run on Azure Communication Services, with your business number.

Requirements and licensing

- Mobile only: iOS and Android.
- Requires PBX Connector (add-on only).
- No Microsoft Teams Phone license, Direct Routing or Teams Phone resource accounts needed.

TeamMate Technology

30+ partners and 500+ service providers in 18 countries · 100% Microsoft Azure based, 9 geographic regions

Book a demo at teammatetechnology.com

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