TeamMate

VOICE

Call Manager

Teams Phone, set up in minutes. Managed like the phone systems you know.

What it does

Call Manager is a simple control panel for Microsoft Teams Phone. A setup wizard takes your customers from delivered numbers to a working phone system in about six minutes. You manage every customer from one dashboard.

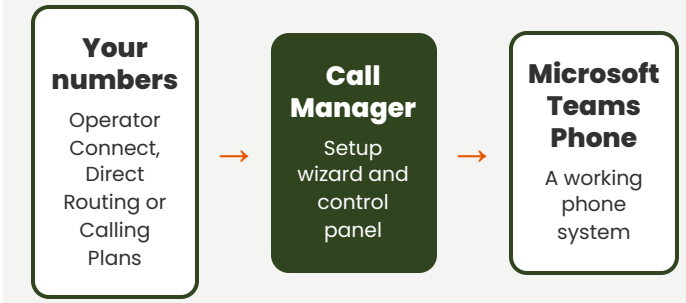
Key features

- **Setup wizard**
  Main number, auto attendant, users, groups and emergency calling in a few guided steps.
- **A control panel that makes sense**
  Day-to-day changes take seconds, with no IT ticket.
- **Call reporting**
  Search and review call activity, with diagnostics.
- **Weekly health report**
  The phone system's status, with anything that needs attention highlighted.
- **Every number in one view**
  Operator Connect, Direct Routing and Calling Plan numbers, managed together.
- **More admins when needed**
  Your customer adds portal users without giving anyone Teams admin rights.

For partners

- Manage customers without their Microsoft credentials.
- One dashboard for every tenant, with phone-system skills your team already has.
- The portal carries your brand.

How it works



1. **Switch it on**
   Enable Call Manager for the customer in the TeamMate partner portal.
2. **Customer accepts**
   Their admin signs in with Microsoft and grants phone-only consent.
3. **Run the wizard**
   Numbers, auto attendant, users and emergency calling are set up.

Requirements and licensing

- Users need Microsoft Teams Phone licenses as usual.
- Works with Operator Connect, Direct Routing and Microsoft Calling Plans, in any combination.
- Phone-only consent: Call Manager can view and change Teams Phone settings and nothing else.

TeamMate Technology

30+ partners and 500+ service providers in 18 countries · 100% Microsoft Azure based, 9 geographic regions

Book a demo at teammatetechnology.com

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