

PBX Connector

Your PBX. Native in Microsoft Teams.

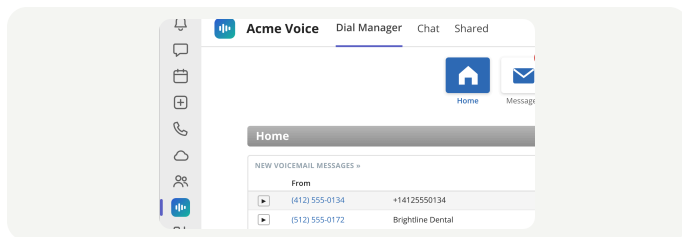
What it does

PBX Connector turns the Microsoft Teams dial pad into a softphone on the UCaaS or PBX you already run, with a Teams app that carries your brand. Numbers stay on your platform and call flows keep running on the PBX.

Key features

- ✓ **Native Teams dial pad**
Call with the DID or extension straight from the PBX.
- ✓ **Your branded app in Teams**
Your logo in each customer's Teams app catalog, with one click into your customer portal.
- ✓ **Voicemail and soft keys**
Voicemail notifications and customizable soft keys.
- ✓ **In-call and after-call cards**
Integrated with Microsoft Contacts and Calendar.
- ✓ **Smarter call handling**
Presence Sync, Presence Pause and Pro Transfer, with status updates to the PBX.

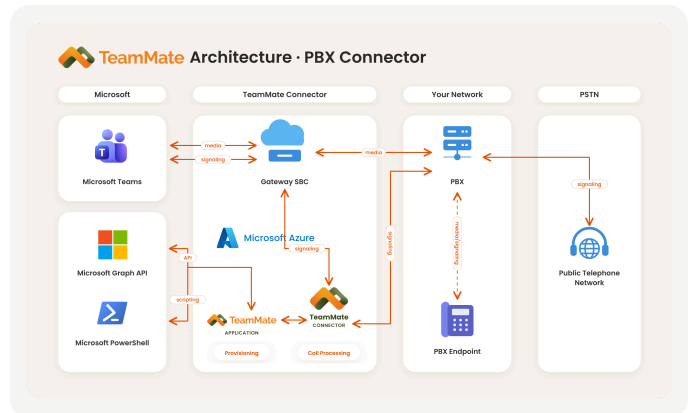
Your brand in Teams



For partners

- Your brand in every customer's Teams.
- Numbers and call flows stay on your platform.
- Free proof of concept for service providers.

How it works



- 1 Set up your portal**
Add your branding and invite your first customer to connect a PBX to their Microsoft 365 tenant.
- 2 Add PBX and users**
TeamMate automates the Direct Routing link. You can step in at any point.
- 3 Make and receive calls**
Calls run through your PBX to Teams on desktop, browser and mobile.

Requirements and licensing

- A Microsoft Teams Phone license per user, or no license with the ACS Call App add-on.
- Registers to your existing PBX over SIP. Over 80 PBX types and variants tested.
- One or more PBXs per Microsoft 365 tenant.

TeamMate Technology

30+ partners and 500+ service providers in 18 countries · 100% Microsoft Azure based, 9 geographic regions

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