

SIP Trunk Connector

Your SIP trunk. Direct Routing, automated.

— What it does

SIP Trunk Connector automates the build of a Direct Route between your network and Microsoft Teams, so Teams becomes a softphone on your service. Your customers make and receive calls without switching apps.

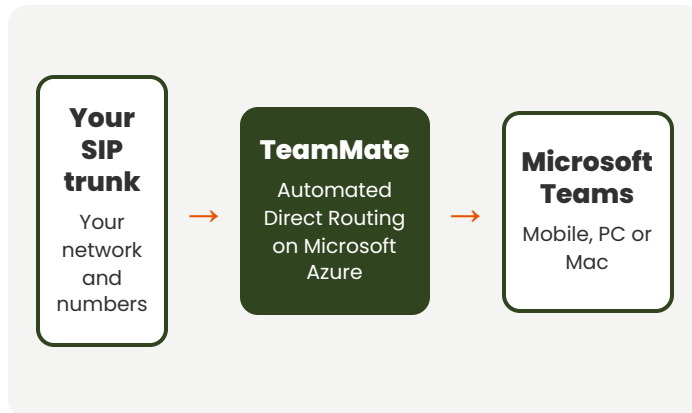
— Key features

- ✓ **Automated setup**
From Direct Routing through user provisioning, TeamMate automates the process.
- ✓ **SBCs included**
SBCs are included in 9 Microsoft Azure regions.
- ✓ **API**
A programmatic interface for authentication and all provisioning in the TeamMate portal.
- ✓ **Minimal Microsoft permissions**
No Microsoft passwords or tokens are read or held.
- ✓ **One interface**
PBX, SIP trunk and SMS services managed in one place.
- ✓ **Mix services per tenant**
Combine SIP Trunk Connector, Operator Connect Express and PBX Connector in a single Microsoft tenant.

— For partners

- Your customers keep their numbers and phone rules.
- Existing SIP trunk and Teams setups are not changed.
- Reseller and Master Reseller administration.

— How it works



- 1 Invite your customer**
Your first customer connects a SIP trunk to their Microsoft 365 tenant.
- 2 Set up Direct Routing**
Add DIDs or DDIs, configure trunk profiles and link Teams users to their numbers.
- 3 Call from any device**
Mobile, laptop or tablet, on your network.

— Requirements and licensing

- A SIP trunk on your network and your customer's Microsoft 365 tenant.
- User assignment, number routing and dial plans are managed in the TeamMate portal.
- Users need Microsoft Teams and Microsoft Phone System (Teams Phone) licenses.

TeamMate Technology

30+ partners and 500+ service providers in 18 countries · 100% Microsoft Azure based, 9 geographic regions

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