TeamMate

COMPLIANCE

Teams Call Recording

Every Teams call. Recorded and searchable.

What it does

Teams Call Recording captures all Teams voice activity: inbound, outbound, federated and conference calls, and meetings. It runs in your customer's Teams tenant as a scalable Azure-based service built on Microsoft Graph.

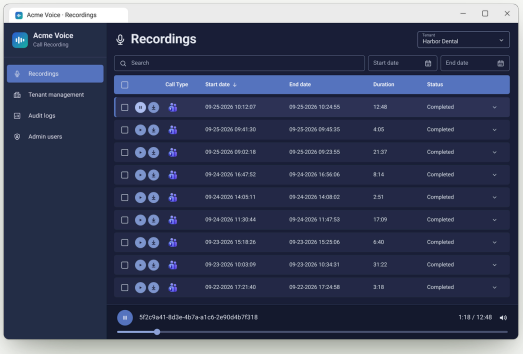
Key features

- **Compliance ready**
  HIPAA, GDPR and FINRA compliance, with end-to-end encryption.
- **PCI-DSS pause and resume**
  An Adaptive Card in Teams pauses recording, and participants hear the change.
- **Flexible policies**
  Apply recording policies by tenant, user or security group.
- **Role-based access**
  Restrict search and playback by group, with an audit log of who accessed what.
- **Secure storage**
  The TeamMate cloud or your customer's own SharePoint, with user-defined retention.
- **Search and playback**
  A browser-based interface with single sign-on with Microsoft.

For partners

- A white-label recording service, sold under your brand.
- For compliance, customer service and training.
- Free proof of concept for service providers.

How it works



1 Install in the tenant
The recording service is added to your customer's Teams tenant.

2 Set policies
Choose who is recorded, and where recordings are stored.

3 Search and play back
Find, play or download calls in the browser.

Requirements and licensing

- Microsoft Teams, using Microsoft Graph.
- Sign-in with Microsoft single sign-on: no separate accounts.

TeamMate Technology

30+ partners and 500+ service providers in 18 countries · 100% Microsoft Azure based, 9 geographic regions

Book a demo at teammatetechnology.com

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